Deliverable M1 Monthly Report January 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during January, with no significant outages.

The following operational activities are noted:

- The presentationAddress of the FLDSA cn=Sloth (c=JP) was changed at the request of the country manager.
- NEXOR supplied a new one-year license for the MDSA running the NP-93 root context, as the previous license was due to expire at the end of the month. The new license was installed.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

Management of the FLDSA for Belgium/c=BE is going to be taken over by BELNET, the Belgian NRN. It is not yet known if that transition will involve a migration to an X.500(93) implementation, as mentioned in Issues in the November 1997 report.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Jan98
- DSA/stats.Giant-Tortoise.Jan98
- <u>ldap/usage.Jan98</u>

- DUA/usage.Jan98
- ftp/xferstats.Jan98
- gopher/usage.Jan98
- DSA/operations/ops-hourly.Giant-Tortoise.Jan98
- DSA/operations/ops-summary.Giant-Tortoise.Jan98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for January 1998

NameFLOW-Paradise Helpdesk queries for : January 1998

Reference	Status	Keywords
980112.01	done	US Request addition to (OSI-DS =>) FORUM mailing list
980122.01	done	BE Notify change of contact in Belgium
980126.01	done	IL Request up-to-date presentation address of root DSA
980127.01	done	JP Notify change of presentation address for c=JP FLDSA

Notes

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for January 1998

Summary of calls to DSA Giant Tortoise

From 0:20:44 on 31 dec to 23:47:17 on 30 jan

No. of binds	local	remote
Anonymous	0	32
Unauth name DAP	0	0
Unauth name DSP	0	2533
Simple	492	0
Protected	0	0

No. of operations			
Reads	7	170	
Compares	0	0	
Lists	1	21	
Searches	3	362	
Modifies	0	0	
ModifyRDNs	0	0	
Adds	1	0	
GetEDBs		0	(+ 33129 slices)
System usage (calls received)			
Binds by Directory technicians		492	
Reads of DSA entries		85	
Other ops on DSA entries		1	
Getedb operations		0	(+ 33129 slices)
Spot shadows		78	

LDAP usage

LDAP usage from Jan 1 1998 to Jan 31 1998

Connections: 30184

Total connect time: 673602 seconds (187 hrs 6 mins 42 secs)

Connections by domain

Domain	Connections
uk	28559
unresolved	507
com	299
net	188
others	631
Total	30184

APPENDIX 3 - Public DUA/Telnet summary statistics for January 1998

Attempted DUA usage

Calls to the Directory Service - January 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	343	343
de	_	13	13
testdua	-	0	0
			356

TELNET connections

Connections: 1308

Telnet connections and DUA logins from Jan 1 1998 to Jan 31 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Logins:

356

Connections by domain

Domain Connections Domain Logins

unresolved 399 edu 108

unresolved 59 edu 314 net 106 dz 32 dz 99 com 31 92 26 com net 89 24 de de 47 22 uk uk 27 13 us ca 18 nl 11 ca nl = ch16 1223 Total Total 330

APPENDIX 4 - FTP/Gopher info-server summary statistics for January 1998

FTP server

TOTALS FOR SUMMARY PERIOD Sat Jan 3 1998 TO Sat Jan 31 1998

File	s Transmitted	During	Summary	Period	117
Byte	s Transmitted	During	Summary	Period	35538932
Syst	ems Using Arc	hives			0

Average Files Transmitted Daily 5
Average Bytes Transmitted Daily 1615406

Gopher server

Gopher usage from Tue Jan 6 1998 to Sun Jan 18 1998

Total connections: 5
Total files retrieved: 16

Deliverable M2 Monthly Report February 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during February, with no significant outages.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

Information received, indirectly, from NEXOR states that their X.500 product MDSA will not be Year-2000 compliant until version 3.0, which is expected to be released later this year. The earlier XT-Quipu product is not compliant.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Feb98
- DSA/stats.Giant-Tortoise.Feb98
- ldap/usage.Feb98
- DUA/usage.Feb98
- ftp/xferstats.Feb98
- gopher/usage.Feb98
- DSA/operations/ops-hourly.Giant-Tortoise.Feb98
- DSA/operations/ops-summary.Giant-Tortoise.Feb98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for February 1998

NameFLOW-Paradise Helpdesk queries for : February 1998

Reference S	Status	Keywords
980203.02	done done oend	IL Help with Quipu replication NO Request addition to (OSI-DS =>) FORUM mailing list CN Request for help
980213.01	done done	US Query network availability of GB telephone directory CA Request addition to FORUM mailing list
980223.01	done	FR Request addition to (OSI-DS =>) FORUM mailing list

Notes

980203.03 : awaiting clarification of request.

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for February 1998

Summary of calls to DSA Giant Tortoise

From 0:17:10 on 31 jan to 0:04:05 on 28 feb

No. of binds	local	remote
Anonymous	0	18
Unauth name DAP	0	0
Unauth name DSP	0	2076
Simple	505	0
Protected	0	0

No. of operations

Reads	2	238	
Compares	0	0	
Lists	0	5	
Searches	2	228	
Modifies	0	0	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0 (+ 30762 slices)

System usage (calls received)

Binds by Directory technicians	505	
Reads of DSA entries	75	
Other ops on DSA entries	1	
Getedb operations	0	(+ 30762 slices)
Spot shadows	43	

LDAP usage

LDAP usage from Feb 1 1998 to Feb 28 1998

Connections: 37982

Total connect time: 689516 seconds (191 hrs 31 mins 56 secs)

Connections by domain

Domain	Connections
uk	35449
au	815
unresolved	349
com	277
others	1092
Total	37982

APPENDIX 3 - Public DUA/Telnet summary statistics for February 1998

Attempted DUA usage

Calls to the Directory Service - February 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

PSS	Internet	Total

dua	0	304	304
de	-	11	11
testdua	_	0	0
			315

TELNET connections

Telnet connections and DUA logins from Feb 1 1998 to Feb 28 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 1314 Logins: 315

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
unresolved	437	edu	105
edu	309	unresolved	46
com	95	com	30
net	91	net	26
dz	77	uk	17
de	76	dz	16
uk	67	de	16
ca	28	ca	11
us	24	se	6
at	13	us = pl = j	p 4
Total	1217	Total	285

APPENDIX 4 - FTP/Gopher info-server summary statistics for February 1998

FTP server

TOTALS FOR SUMMARY PERIOD Sun Feb 1 1998 TO Sat Feb 28 1998

Files Transmit	ted During	Summary	Period	259
Bytes Transmit	ted During	Summary	Period	70081205
Systems Using	Archives			0
Average Files	Transmitted	d Daily		10
Average Bytes	Transmitted	d Daily		2695431

Gopher server

Gopher usage from Sat Feb 7 1998 to Fri Feb 13 1998

Total connections: 1
Total files retrieved: 16

Deliverable M3 Monthly Report March 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during March, with one major outage outside prime-time.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

Mon March 23 03:19 - 06:11 (2hrs 52mins)

UKERNA DSAs supporting LDAP server unavailable, stuck processes; automatically restarted; outage may have hit DANTE's WWW/X.500 gateway

3. ISSUES

The FLDSA "cn=Pied Tamarin", and the 2LDSAs "c=US@cn=Bare-face Tamarin" and "c=US@cn=Red-Faced Tamarin", will be shut down at the start of April, following the termination of InterNIC Directory and Database Services. Advance notice of this change was given in the December report.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Mar98
- DSA/stats.Giant-Tortoise.Mar98
- ldap/usage.Mar98
- DUA/usage.Mar98

- ftp/xferstats.Mar98
- gopher/usage.Mar98
- DSA/operations/ops-hourly.Giant-Tortoise.Mar98
- DSA/operations/ops-summary.Giant-Tortoise.Mar98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for March 1998

NameFLOW-Paradise Helpdesk queries for: March 1998

Reference	Status	Keywords
980306.01	done	CA Request addition to (OSI-DS =>) FORUM mailing list
980309.01	done	GB Request addition to FORUM mailing list
980310.01	done	FI Request addition to FORUM mailing list
980310.02	done	DK Request addition to FORUM mailing list
980310.03	done	DE Request addition to FORUM mailing list
980310.04	done	GB Request addition to FORUM mailing list
980312.01	done	JP Request removal from FORUM mailing list
980312.02	done	AR Help with finding an e-mail address in BE
980312.03	done	ES Request addition to MANAGERS mailing list
980312.04	done	ES Request addition to (OSI-DS =>) FORUM mailing list
980312.05	done	ES Help with DISP replication of naming contexts
980313.01	done	AU Request removal from FORUM mailing list
980313.02	done	ES Request addition to (OSI-DS =>) FORUM mailing list
980313.03	done	CA Request addition to FORUM mailing list
980313.04	done	CA Request addition to MANAGERS mailing list
980314.01	done	HK Request addition to FORUM mailing list
980315.01	done	CN Request addition to FORUM mailing list
980315.02	done	CN Request addition to MANAGERS mailing list
980316.01	done	CH Request addition to FORUM mailing list
980319.01	done	US Request removal from FORUM mailing list
980324.01	done	NL Request removal from FORUM mailing list
980324.02	done	NL Request removal from MANAGERS mailing list
980326.01	done	NL Request addition to FORUM mailing list
980330.01	done	IE Request removal from FORUM mailing list
980330.02	done	GB Request removal from FORUM mailing list

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for March 1998

Summary of calls to DSA Giant Tortoise

From 0:06:11 on 28 feb to 23:47:55 on 30 mar

local	remote	
0	6	
0	0	
0	2474	
473	5	
0	0	
2	126	
_	•	
_		
_		
_		
_	0	
0	0	
	0	(+ 35010 slices)
	473	
	88	
	1	
	0	(+ 35010 slices)
	32	
	0 0 0 473	0 6 0 0 0 2474 473 5 0 0 2 136 0 0 0 266 0 7 0 0 0 0 0 0 0 473 88 1 0

LDAP usage

LDAP usage from Mar 1 1998 to Mar 31 1998

Connections: 36514

Total connect time: 519163 seconds (144 hrs 12 mins 43 secs)

Connections by domain

Domain Connections

uk	34729
unresolved	601
com	229
net	215
others	740
Total	36514

APPENDIX 3 - Public DUA/Telnet summary statistics for March 1998

Attempted DUA usage

Calls to the Directory Service - March 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
_	_		
dua	7	281	288
de	_	18	18
testdua	_	0	0
			306

TELNET connections

Telnet connections and DUA logins from Mar 1 1998 to Mar 31 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 1372 Logins: 299

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
unresolved	454	edu	87
edu	336	unresolved	56
net	105	com	28
de	97	uk	26

com	79	net	26
uk	74	de	17
dz	38	us	7
us	31	ch	7
ch	25	ca	7
au	23	at	6
Total	1262	Total	267

APPENDIX 4 - FTP/Gopher info-server summary statistics for March 1998

FTP server

TOTALS FOR SUMMARY PERIOD Sun Mar 1 1998 TO Tue Mar 31 1998

Files Transmitted During Summary Period	162
Bytes Transmitted During Summary Period	55900678
Systems Using Archives	0
Average Files Transmitted Daily	7
Average Bytes Transmitted Daily	2329195

Gopher server

Gopher usage from Fri Mar 6 1998 to Thu Mar 26 1998

Total connections: 5
Total files retrieved: 3

Deliverable M4 Monthly Report April 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during April, with no significant outages.

The following operational activities are noted:

- As previously announced, the FLDSA "cn=Pied Tamarin" was shut down, and its entry was removed from the top level of the DIT.
- The North Atlantic Treaty Organisation has ceased X.500 operations. Accordingly, and at their request, the top-level organisation o=NATO and its associated FLDSA cn=NATO.dsa have been removed from the DIT.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

We have no issues to raise this month.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Apr98
- DSA/stats.Giant-Tortoise.Apr98

- ldap/usage.Apr98
- DUA/usage.Apr98
- ftp/xferstats.Apr98
- gopher/usage.Apr98
- DSA/operations/ops-hourly.Giant-Tortoise.Apr98
- DSA/operations/ops-summary.Giant-Tortoise.Apr98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. <u>DUA/Telnet summary statistics for this month.</u>
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for April 1998

NameFLOW-Paradise Helpdesk queries for : April 1998

Reference	Status	Keywords
980401.01	done	NL Request removal of o=NATO and associated FLDSA
980403.01	done	NL Request addition to MANAGERS mailing list
980403.02	done	FR Request addition to FORUM mailing list
980407.01	done	NL Request removal from MANAGERS mailing list
980408.01	done	DE Request addition to FORUM mailing list
980408.02	done	DE Request addition to MANAGERS mailing list
980415.01	done	ES Request addition to (OSI-DS =>) FORUM mailing list
980417.01	done	GR Request removal from FORUM mailing list
980423.01	done	GR Request addition to FORUM mailing list
980430.01	done	US Help with connecting an LDAP server to NameFLOW

Notes

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for April 1998

Summary of calls to DSA Giant Tortoise

From 0:08:54 on 31 mar to 23:53:43 on 29 apr

local	remote	
0	24	
0	0	
0	2205	
492	1	
0	0	
3	308	
0	0	
0	5	
6	178	
2	0	
0	0	
0	1	
	0	(+ 31846 slices)
	492	
	35	
	7	
	0	(+ 31846 slices)
	266	
	0 0 492 0 3 0 0 6 2	0 24 0 0 0 2205 492 1 0 0 3 308 0 0 0 5 6 178 2 0 0 0 0 1 0 0

LDAP usage

LDAP usage from Apr 1 1998 to Apr 30 1998

Connections: 45360

Total connect time: 537690 seconds (149 hrs 21 mins 30 secs)

Connections by domain

Domain	Connections
uk	43328
unresolved	789
com	354
cl	312
others	577
Total	45360

APPENDIX 3 - Public DUA/Telnet summary statistics for April 1998

Attempted DUA usage

Calls to the Directory Service - April 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	196	196
de	_	16	16
testdua	_	0	0
			212

TELNET connections

Telnet connections and DUA logins from Apr 1 1998 to Apr 30 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections:	1024	Logins:	212

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
unresolved	388	edu	69
edu	328	unresolved	52
net	68	net	25
uk	61	uk	22
com	61	com	18
de	17	de	4
us	14	us	3
fr	11	ro	3
at	11	nl	3
ca	10	at	3
Total	969	Total	202

APPENDIX 4 - FTP/Gopher info-server summary statistics for April 1998

FTP server

TOTALS FOR SUMMARY PERIOD Wed Apr 1 1998 TO Thu Apr 30 1998

Files Transmitted During Summary Period	239
Bytes Transmitted During Summary Period	40545250
Systems Using Archives	0
Average Files Transmitted Daily	9
Average Bytes Transmitted Daily	1559433

Gopher server

Gopher usage from Wed Apr 8 1998 to Wed Apr 29 1998

Total connections: 2
Total files retrieved: 5

Deliverable M5 Monthly Report May 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during May, with one outage during prime-time.

The following operational activities are noted:

- The presentation address of the FLDSA cn=Ocelot (c=PL) was changed by the country manager. The change propagated automatically, but the helpdesk was asked to confirm that this worked correctly.
- Helpdesk staff attended the NameFLOW LDAP Pilot meeting held this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

Thu May 14 14:00 - 14:37 (37mins)

DSA Giant Tortoise unavailable, stuck Quipu process; manually restarted

3. ISSUES

There is a question mark on the status of X.500 in c=KR. The registered country manager is no longer in post, and the FLDSA appears not to be running. Someone at another establishment wishes to take over as country manager.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.May98
- DSA/stats.Giant-Tortoise.May98
- ldap/usage.May98

- DUA/usage.May98
- ftp/xferstats.May98
- gopher/usage.May98
- DSA/operations/ops-hourly.Giant-Tortoise.May98
- DSA/operations/ops-summary.Giant-Tortoise.May98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for May 1998

NameFLOW-Paradise Helpdesk queries for : May 1998

Reference Status Keywords 980501.01 GB Request addition to FORUM mailing list done 980501.02 GB Request addition to MANAGERS mailing list done 980507.01 done NL Request changes of address on mailing lists 980507.02 done US Request addition to (OSI-DS =>) FORUM mailing list NO Request removal from FORUM mailing list 980511.01 done GB Request addition to FORUM mailing list 980511.02 done FR Request removal from FORUM mailing list 980512.01 done 980518.01 done DE Request removal from FORUM mailing list 980521.01 done CL RFI about joining NameFLOW-Paradise PL Request check of change of FLDSA presentationAddress 980527.01 done DE Request addition to (OSI-DS =>) FORUM mailing list 980527.02 done DZ Help with public-access DUA 980527.03 done

Notes

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for May 1998

Summary of calls to DSA Giant Tortoise

From 0:07:10 on 30 apr to 0:03:46 on 31 may

Anonymous	0	21	
Unauth name DAP	0	0	
Unauth name DSP	0	2565	
Simple	505	2	
Protected	0	0	
No. of operations			
Reads	2	355	
Compares	0	0	
Lists	0	8	
Searches	0	82	
Modifies	0	1	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0 ((+ 36978 slices)
System usage (calls received)			
Binds by Directory technicians		505	
Reads of DSA entries		9	
Other ops on DSA entries		7	
Getedb operations		0 ((+ 36978 slices)
Spot shadows		342	

local remote

LDAP usage

No. of binds

LDAP usage from May 1 1998 to May 31 1998

Connections: 40528

Total connect time: 708006 seconds (196 hrs 40 mins 6 secs)

Connections by domain

Domain	Connections
uk	38858
unresolved	658
net	408
com	179
others	425
Total	40528

APPENDIX 3 - Public DUA/Telnet summary statistics for May 1998

Attempted DUA usage

Calls to the Directory Service - May 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	159	159
de	_	13	13
testdua	_	0	0
			172

TELNET connections

Telnet connections and DUA logins from May 1 1998 to May 31 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 783 Logins: 172

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain Lo	gins
unresolved	269	unresolved	46
edu	210	edu	46
net	76	net	21
com	67	com	20
uk	54	uk	8
de	18	ca	8
ca	12	ve	3
us	9	se	3
se	6	de	3
ru	6	ro = pl = org	2
Total	727	Total	164

APPENDIX 4 - FTP/Gopher info-server summary statistics for May 1998

FTP server

TOTALS FOR SUMMARY PERIOD Fri May 1 1998 TO Sun May 31 1998

Files Transmit	ted During S	Summary	Period	199
Bytes Transmit	ted During S	Summary	Period	39801123
Systems Using	Archives			0
Average Files	Transmitted	Daily		8
Average Bytes	Transmitted	Daily		1530812

Gopher server

Gopher usage from Wed May 20 1998 to Wed May 20 1998

Total connections: 0
Total files retrieved: 1

Deliverable M6 Monthly Report June 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during June, with no significant outages.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. However this month was rather unusual, in that there were no Helpdesk queries received.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

An FLDSA for c=TW (Taiwan) is being tested. It is expected that c=TW will be added to the Directory soon.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

• <u>helpdesk/tickets.Jun98</u>

- DSA/stats.Giant-Tortoise.Jun98
- ldap/usage.Jun98
- DUA/usage.Jun98
- ftp/xferstats.Jun98
- gopher/usage.Jun98
- DSA/operations/ops-hourly.Giant-Tortoise.Jun98
- DSA/operations/ops-summary.Giant-Tortoise.Jun98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for June 1998

NameFLOW-Paradise Helpdesk queries for : June 1998

There were no queries to the Helpdesk this month.

APPENDIX 2 - World Root DSA and LDAP summary statistics for June 1998

Summary of calls to DSA Giant Tortoise

From 0:16:47 on 31 may to 0:03:09 on 30 jun

No. of binds	local	remote
Anonymous	0	16
Unauth name DAP	0	0
Unauth name DSP	0	5168
Simple	189	1
Protected	0	0

No. of operations			
Reads	1	434	
Compares	0	0	
Lists	0	1	
Searches	1	136	
Modifies	0	1	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0	(+ 62584 slices)
System usage (calls received)			
Binds by Directory technicians		189	
Reads of DSA entries		10	
Other ops on DSA entries		0	
Getedb operations		0	(+ 62584 slices)
Spot shadows		310	

LDAP usage

LDAP usage from Jun 1 1998 to Jun 30 1998

Connections: 34081

Total connect time: 460987 seconds (128 hrs 3 mins 7 secs)

Connections by domain

Domain	Connections
uk	32662
unresolved	549
com	426
net	95
others	349
Total	34081

APPENDIX 3 - Public DUA/Telnet summary statistics for June 1998

Attempted DUA usage

Calls to the Directory Service - June 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
-		100	
dua	Ü	132	132
de	_	23	23
testdua	-	0	0
			155

TELNET connections

Telnet connections and DUA logins from Jun 1 1998 to Jun 30 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 701 Logins: 155

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
unresolved	219	unresolved	33
edu	161	edu	28
de	102	net	23
net	61	com	19
com	48	uk	16
uk	32	us	4
us	15	CZ	4
ch	7	са	4
ca	6	nl	3
no = jp = f	r = cz 4	de	3
Total	667	Total	137

APPENDIX 4 - FTP/Gopher info-server summary statistics for June 1998

FTP server

TOTALS FOR SUMMARY PERIOD Mon Jun 1 1998 TO Tue Jun 30 1998

Files Transmitted During Summary Period	216
Bytes Transmitted During Summary Period	73560858
Systems Using Archives	0
Average Files Transmitted Daily	9
Average Bytes Transmitted Daily	2942434

Gopher server

Gopher usage from Thu Jun 11 1998 to Wed Jun 24 1998

Total connections: 3
Total files retrieved: 29

Deliverable M7 Monthly Report July 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during July, with no significant outages.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

As mentioned in last month's Issues, c=TW is working towards joining the DIT; although some progress was made this month, their FLDSA is still not quite ready.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Jul98
- DSA/stats.Giant-Tortoise.Jul98
- ldap/usage.Jul98
- DUA/usage.Jul98
- ftp/xferstats.Jul98
- gopher/usage.Jul98
- DSA/operations/ops-hourly.Giant-Tortoise.Jul98
- DSA/operations/ops-summary.Giant-Tortoise.Jul98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for July 1998

NameFLOW-Paradise Helpdesk queries for : July 1998

Reference	Status	Keywords
980708.01 980710.01	done done	JP Request removal from FORUM mailing list GR Request addition to FORUM mailing list
980716.01	done	BE Help with LDAP client timelimit problem
980716.02	pend	TW Help with establishing FLDSA

980726.01 pend BG Request for help

980728.01 done CH Request addition to (OSI-DS =>) FORUM mailing list

Notes

980716.02 : process is ongoing. 980726.01 : awaiting clarification.

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for July 1998

Summary of calls to DSA Giant Tortoise

From 0:16:19 on 30 jun to 0:03:22 on 31 jul

No. of binds	local	remote
Anonymous	0	11
Unauth name DAP	0	0
Unauth name DSP	0	4854
Simple	270	11

Protected	0	0			
No. of operations					
-	•				
Reads	0	309			
Compares	0	0			
Lists	0	21			
Searches	0	195			
Modifies	0	2			
ModifyRDNs	0	0			
Adds	0	0			
GetEDBs		0	(+	62043	slices)
System usage (calls received)					
Binds by Directory technicians		270			
Reads of DSA entries		11			
Other ops on DSA entries		0			
Getedb operations		0	(+	62043	slices)
Spot shadows		230			
-					

LDAP usage

LDAP usage from Jul 1 1998 to Jul 31 1998

Connections: 31837

Total connect time: 482852 seconds (134 hrs 7 mins 32 secs)

Connections by domain

Domain	Connections
uk	30512
unresolved	541
net	238
com	150
others	396
Total	31837

APPENDIX 3 - Public DUA/Telnet summary statistics for July 1998

Attempted DUA usage

Calls to the Directory Service - July 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in

February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
_			
dua	0	117	117
de	_	8	8
testdua	_	0	0
			125

TELNET connections

Telnet connections and DUA logins from Jul 1 1998 to Jul 31 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 533 Logins: 125

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
edu	156	unresolved	26
unresolved	111	edu	22
com	58	com	17
net	53	uk	13
uk	34	net	12
de	18	th	3
dz	17	us	2
us	13	ru	2
nz	11	pt	2
za = fr	6	nl (+7 other) 2
Total	483	Total	115

APPENDIX 4 - FTP/Gopher info-server summary statistics for July 1998

FTP server

TOTALS FOR SUMMARY PERIOD Wed Jul 1 1998 TO Thu Jul 30 1998

Bytes T	ransmi	tted During	Summary	Perioa	01541851
Systems	Using	Archives			0
Average	Files	Transmitted	Daily		7
Average	Bytes	Transmitted	Daily		2461674

Gopher server

Gopher usage from Wed Jul 1 1998 to Fri Jul 31 1998

Total connections: 0
Total files retrieved: 0

Deliverable M8 Monthly Report August 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during August, with no significant outages.

The following operational activities are noted:

• A new country, c=TW (Taiwan), was added to the DIT, with its FLDSA cn=Ornate Hawk Eagle.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

The OpenLDAP Project announced the release of OpenLDAP 1.0, derived from University of Michigan LDAP v3.3. This may be of interest to members of the NameFLOW community -- see http://www.OpenLDAP.org/

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Aug98
- DSA/stats.Giant-Tortoise.Aug98
- ldap/usage.Aug98
- DUA/usage.Aug98
- ftp/xferstats.Aug98
- gopher/usage.Aug98

- DSA/operations/ops-hourly.Giant-Tortoise.Aug98
- DSA/operations/ops-summary.Giant-Tortoise.Aug98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for August 1998

NameFLOW-Paradise Helpdesk queries for : August 1998

Reference	Status	Keywords
980801.01	done	TW Help with establishing FLDSA
980808.01	done	US Request addition to FORUM mailing list
980810.01	done	US Request addition to (OSI-DS =>) FORUM mailing list
980811.01	done	US Request removal from FORUM mailing list
980811.02	done	US Request addition to FORUM mailing list
980816.01	done	DK Request removal from FORUM mailing list
980818.01	done	CA RFI about NameFLOW-Paradise
980827.01	done	TW Help with FLDSA replication
980828.01	done	TW Query web/X.500 gateway behaviour
980829.01	done	KR Request addition to (OSI-DS =>) FORUM mailing list
980831.01	done	DE Request help with Microsoft Exchange

Notes

980801.01 : continuation of 980716.02.

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for August 1998

Summary of calls to DSA Giant Tortoise

From 0:30:02 on 31 jul to 23:47:56 on 30 aug

NO. Of Dillas	IOCAI	1011000	
Anonymous	0	9	
Unauth name DAP	0	0	
Unauth name DSP	0	2460	
Simple	559	5	
Protected	0	0	
No. of operations			
Reads	9	160	
Compares	0	0	
Lists	2	2	
Searches	2	78	
Modifies	4	4	
ModifyRDNs	0	0	
Adds	2	0	
GetEDBs		0	(+ 33140 slices)
System usage (calls received)			
Binds by Directory technicians Reads of DSA entries Other ops on DSA entries		559 10 3	
Getedb operations Spot shadows		0	(+ 33140 slices)

local remote

LDAP usage

No. of binds

LDAP usage from Aug 1 1998 to Aug 31 1998

Connections: 44232

Total connect time: 501367 seconds (139 hrs 16 mins 7 secs)

Connections by domain

Domain	Connections
uk	43334
unresolved	421
com	181
net	97
others	199
Total	44232

APPENDIX 3 - Public DUA/Telnet summary statistics for August 1998

Attempted DUA usage

Calls to the Directory Service - August 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	79	79
de	_	3	3
testdua	_	0	0
			82

TELNET connections

Connections:

Telnet connections and DUA logins from Aug 1 1998 to Aug 31 1998

513

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Logins:

82

Top ten connections by domain		Top ten DUA]	ogins by domain
Domain	Connections	Domain I	ogins
edu	168	edu	22
unresolved	115	unresolved	14
net	41	uk	12
de	37	com	8
com	35	net	6
uk	25	ca	5
dz	15	de	3
gov	12	org	2
ca	11	es	2
fr	7	nl (+7 other)	1
Total	466	Total	82

APPENDIX 4 - FTP/Gopher info-server summary statistics for August 1998

FTP server

TOTALS FOR SUMMARY PERIOD Sat Aug 1 1998 TO Mon Aug 31 1998

Files Tra	ansmitt	ea During	Summary	Perioa	127
Bytes Tra	ansmitt	ed During	Summary	Period	20806249
Systems 1	Using A	rchives			0
Average	Files T	ransmitted	l Daily		6
Average 1	Bytes T	ransmitted	l Daily		1040312

Gopher server

Gopher usage from Wed Aug 19 1998 to Fri Aug 28 1998

Total connections: 0
Total files retrieved: 3

UNIVERSITY OF LONDON COMPUTER CENTRE DANTE NameFLOW-Paradise Directory Service

Deliverable M9 Monthly Report September 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during September, with one major outage outside prime-time.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

Sun September 13 12:48 - Mon September 14 10:12 (21hrs 24mins)

UKERNA DSAs supporting LDAP server inaccessible, IP router power supply failed; PSU replaced; outage may have hit DANTE's WWW/X.500 gateway

3. ISSUES

We have no issues to raise this month.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Sep98
- DSA/stats.Giant-Tortoise.Sep98
- ldap/usage.Sep98

- DUA/usage.Sep98
- ftp/xferstats.Sep98
- gopher/usage.Sep98
- DSA/operations/ops-hourly.Giant-Tortoise.Sep98
- DSA/operations/ops-summary.Giant-Tortoise.Sep98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for September 1998

NameFLOW-Paradise Helpdesk queries for : September 1998

Reference	Status	Keywords
980909.01 980909.02	done done	US Request addition to FORUM mailing list US Request addition to FORUM mailing list
980920.01	pend	TH RFI about e-mail addresses in GB

Notes

980920.01 : awaiting clarification.

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for September 1998

Summary of calls to DSA Giant Tortoise

From 0:20:10 on 31 aug to 23:48:23 on 29 sep

No. of binds

local remote

Anonymous	Ü	Ü			
Unauth name DAP	0	0			
Unauth name DSP	0	2444			
Simple	527	1			
Protected	0	0			
No. of operations					
Reads	0	103			
Compares	0	0			
Lists	0	6			
Searches	0	28			
Modifies	0	0			
ModifyRDNs	0	0			
Adds	0	1			
GetEDBs		0	(+	36035	slices)
System usage (calls received)					
Binds by Directory technicians		527			
Reads of DSA entries		13			
Other ops on DSA entries		1			
Getedb operations		0	(+	36035	slices)
Spot shadows		77			

LDAP usage

LDAP usage from Sep 1 1998 to Sep 30 1998

Connections: 53205

Total connect time: 1411549 seconds (392 hrs 5 mins 49 secs)

Connections by domain

Connections
52276
450
117
89
273
53205

APPENDIX 3 - Public DUA/Telnet summary statistics for September 1998

Attempted DUA usage

Calls to the Directory Service - September 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	2	111	113
de	_	11	11
testdua	_	0	0
			124

TELNET connections

Telnet connections and DUA logins from Sep 1 1998 to Sep 30 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 510 Logins: 122

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
edu	153	edu	34
unresolved	137	unresolved	19
net	43	com	15
com	39	uk	14
uk	28	net	12
us	26	it	6
de	15	ca	6
ca	11	de	5
dz	10	dz	3
it	8	ro = fr	2
Total	470	Total	118

APPENDIX 4 - FTP/Gopher info-server summary statistics for September 1998

FTP server

TOTALS FOR SUMMARY PERIOD Tue Sep 1 1998 TO Wed Sep 30 1998

Files Transm	mitted During Summary Period	155
Bytes Transm	mitted During Summary Period	49646533
Systems Usir	ng Archives	0
Average File	es Transmitted Daily	7
Average Byte	es Transmitted Daily	2158545

Gopher server

Gopher usage from Tue Sep 8 1998 to Tue Sep 29 1998

Total connections: 1
Total files retrieved: 2

UNIVERSITY OF LONDON COMPUTER CENTRE DANTE NameFLOW-Paradise Directory Service

Deliverable M10 Monthly Report October 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during October, with no significant outages.

The following operational activities are noted:

• The presentationAddress of the FLDSA cn=Rimau (c=MY) was changed at the request of the country manager. The usual mechanism for updating the address is not applicable in this case, due to the version of Quipu-based software involved.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

We have no issues to raise this month.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Oct98
- DSA/stats.Giant-Tortoise.Oct98
- ldap/usage.Oct98
- DUA/usage.Oct98

- ftp/xferstats.Oct98
- gopher/usage.Oct98
- DSA/operations/ops-hourly.Giant-Tortoise.Oct98
- DSA/operations/ops-summary.Giant-Tortoise.Oct98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for October 1998

NameFLOW-Paradise Helpdesk queries for: October 1998

Reference	Status	Keywords
981001.01	pend	IT Request to join as l=Europe@o=European Commission
981009.01	done	US RFI about contacting other DSA managers
981012.01	done	GB RFI about X.500-related mailing lists
981019.01	done	JP Request addition to FORUM mailing list
981026.01	done	MY Help with changing presentationAddress of FLDSA
981027.01	done	US Request addition to FORUM mailing list
981028.01	done	US Request removal from FORUM mailing list
981029.01	done	SK Request removal from FORUM mailing list

Notes

981001.01: this is a continuation of 971124.01

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for October 1998

Summary of calls to DSA Giant Tortoise

From 0:18:14 on 30 sep to 23:48:35 on 30 oct

No. of binds	local	remote	
Anonymous	0	1	
Unauth name DAP	0	0	
Unauth name DSP	0	2419	
Simple	570	0	
Protected	0	0	
No. of operations			
Reads	4	115	
Compares	0	0	
Lists	2	3	
Searches	0	156	
Modifies	1	0	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0	(+ 38715 slices)
System usage (calls received)			
Binds by Directory technicians Reads of DSA entries		570 19	
Other ops on DSA entries		1	
Getedb operations		0	(+ 38715 slices)
Spot shadows		88	

LDAP usage

LDAP usage from Oct 1 1998 to Oct 31 1998

Connections: 41420

Total connect time: 1178249 seconds (327 hrs 17 mins 29 secs)

Connections by domain

Domain	Connections
uk	40184
unresolved	364
nl	289
com	287
others	296
Total	41420

APPENDIX 3 - Public DUA/Telnet summary statistics for October 1998

Attempted DUA usage

Calls to the Directory Service - October 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	114	114
de	_	16	16
testdua	_	0	0
			130

TELNET connections

Connections:

Telnet connections and DUA logins from Oct 1 1998 to Oct 31 1998

503

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Logins:

130

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Dom	nain Logins
unresolved	151	unr	resolved 29
edu	142	uk	28
uk	66	edu	a 27
net	41	net	15
com	27	com	n 8
de	13	gr	3
us	7	se	2
au	6	ph	2
nl	5	nl	2
gr = dz	5	my	= de 2
Total	468	Tot	al 120

FTP server

TOTALS FOR SUMMARY PERIOD Thu Oct 1 1998 TO Fri Oct 30 1998

Files Transmitted During Summary Period	135
Bytes Transmitted During Summary Period	18790012
Systems Using Archives	0
Average Files Transmitted Daily	6
Average Bytes Transmitted Daily	782917

Gopher server

Gopher usage from Mon Oct 5 1998 to Tue Oct 20 1998

Total connections: 0
Total files retrieved: 3

UNIVERSITY OF LONDON COMPUTER CENTRE DANTE NameFLOW-Paradise Directory Service

Deliverable M11 Monthly Report November 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during November, with no significant outages.

There were no significant operational changes this month.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

There appears to be a problem with replication from the FLDSA for c=BE (Belgium). Although changes have been made to the EDB on the FLDSA, Giant Tortoise has not been replicating the EDB, as the time-stamp was not updated. Replication was forced by artificially back-dating the copy of the EDB, but the resultant copy carried the original time-stamp.

4. STATISTICS

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

- gopher://gopher.nameflow.dante.net/11/NameFLOW/statistics/
- ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Nov98
- DSA/stats.Giant-Tortoise.Nov98

- <u>ldap/usage.Nov98</u>
- DUA/usage.Nov98
- ftp/xferstats.Nov98
- gopher/usage.Nov98
- DSA/operations/ops-hourly.Giant-Tortoise.Nov98
- DSA/operations/ops-summary.Giant-Tortoise.Nov98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for November 1998

NameFLOW-Paradise Helpdesk queries for: November 1998

Reference Status Keywords

981102.01	done	GB Request addition to FORUM mailing list
981102.02	done	PL Request addition to FORUM mailing list
981106.01	done	JP Request removal from FORUM mailing list
981111.01	done	SK Request removal from MANAGERS mailing list
981112.01	done	NL Request removal from mailing lists
981116.01	done	HK RFI about registering an LDAP server

Notes

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for November 1998

Summary of calls to DSA Giant Tortoise

From 0:23:14 on 31 oct to 23:54:04 on 29 nov

No. of binds	local	remote	
Anonymous	0	0	
Unauth name DAP	0	2	
Unauth name DSP	0	2200	
Simple	514	0	
Protected	0	0	
No. of operations			
Reads	11	87	
Compares	0	0	
Lists	2	1	
Searches	2	46	
Modifies	0	0	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0	(+ 33222 slices)
System usage (calls received)			
Binds by Directory technicians		514	
Reads of DSA entries		4	
Other ops on DSA entries		0	
Getedb operations		0	(+ 33222 slices)
Spot shadows		81	

LDAP usage

LDAP usage from Nov 1 1998 to Nov 30 1998

Connections: 54340

Total connect time: 1632508 seconds (453 hrs 28 mins 28 secs)

Connections by domain

Domain	Connections
uk	52640
unresolved	465
nl	352
com	308
others	575
Total	54340

APPENDIX 3 - Public DUA/Telnet summary statistics for November 1998

Attempted DUA usage

Calls to the Directory Service - November 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
_	_		
dua	0	100	100
de	_	7	7
testdua	_	0	0
			107

TELNET connections

Telnet connections and DUA logins from Nov 1 1998 to Nov 30 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 357 Logins: 107

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain	Logins
unresolved	115	unresolved	19
edu	80	edu	18
net	40	net	17
uk	35	com	17
com	33	uk	14
de	9	ru	2
dz	8	org	2
fr	6	dz	2
ru	5	de	2
us = org	3	cz = au	2

Total 337 Total 97

APPENDIX 4 - FTP/Gopher info-server summary statistics for November 1998

FTP server

TOTALS FOR SUMMARY PERIOD Sun Nov 1 1998 TO Fri Nov 27 1998

Files Transmitted During Summa	ry Period 115
Bytes Transmitted During Summa	ry Period 29871782
Systems Using Archives	0
	_
Average Files Transmitted Dail	у 5
Average Bytes Transmitted Dail	v 1194871

Gopher server

Gopher usage from Fri Nov 13 1998 to Mon Nov 23 1998

Total connections: 2
Total files retrieved: 3

UNIVERSITY OF LONDON COMPUTER CENTRE DANTE NameFLOW-Paradise Directory Service

Deliverable M12 Monthly Report December 1998

ACTIVITY REPORT

1. OPERATIONS/HELPDESK

The NameFLOW-Paradise Directory services ran satisfactorily during December, with no significant outages.

The following operational activities are noted:

- As part of the relocation of the root DSA and associated functions to DANTE's offices, some changes were made to the instance of Giant Tortoise running at ULCC. The presentationAddress attribute had the address of the instance at DANTE added preferentially, and the DSA was set read-only. The intent was to flag the DANTE instance as the new master, while retaining the old instance as a fallback, also giving the FLDSAs time to pick up the new address. Replication on the ULCC instance was considered no longer necessary and was therefore stopped.
- In addition, the DNS zone for nameflow.dante.net was updated to reflect that both the mailing lists and the FTP server had been relocated.

No major problems to report on the Helpdesk service. A summary of the Helpdesk tickets is attached in the Appendices.

2. OUTAGES

There were no significant outages this month.

3. ISSUES

The NRN in Greece/c=GR is attempting to connect a country-level LDAP server to NameFLOW, using the Innosoft X.500 Connector (a development of the X.500 Enabler from Critical Angle). This is proving problematical, as it appears not to be possible to make DAP or DSP connections to the Connector. It is hoped that Innosoft can provide assistance.

4. STATISTICS

Due to the changes to the instance of Giant Tortoise running at ULCC, some of the DSA figures in appendix 2 are smaller than expected, as workload shifted to the instance at DANTE.

Summaries of the service statistics are attached in the Appendices. Full statistics and world-root DSA hourly operations figures are available on the NameFLOW-Paradise info-server, under:

• ftp://ftp.nameflow.dante.net/NameFLOW/statistics/

On the info-server, the individual statistics files for this month are:

- helpdesk/tickets.Dec98
- DSA/stats.Giant-Tortoise.Dec98
- DSA/stats.Giant-Tortoise.Dec98b
- <u>ldap/usage.Dec98</u>
- DUA/usage.Dec98
- ftp/xferstats.Dec98
- gopher/usage.Dec98
- DSA/operations/ops-hourly.Giant-Tortoise.Dec98
- DSA/operations/ops-summary.Giant-Tortoise.Dec98

5. APPENDICES

- 1. Helpdesk ticket list for this month.
- 2. DSA/LDAP summary statistics for this month.
- 3. DUA/Telnet summary statistics for this month.
- 4. FTP/Gopher info-server summary statistics for this month.

APPENDIX 1 - Helpdesk ticket list for December 1998

NameFLOW-Paradise Helpdesk queries for: December 1998

Reference S	Status Key	ywords
981210.01 do 981210.02 do 981210.03 do 981214.01 do 981214.02 do	lone HK lone HK lone HK lone HK	Request to change c=GR entry from Quipu to LDAP Request addition to FORUM mailing list RFI about changing from Quipu to X.500(93) or LDAP Request addition to MANAGERS mailing list Help with chaining/referral behaviour of DSAs Query problem with inappropriate mail on FORUM list Request addition to (OSI-DS =>) FORUM mailing list

Notes

981209.01: have been unable, as yet, to bind to the DAP/DSP -> LDAP gateway.

RFI is an abbreviation for "Request for information".

APPENDIX 2 - World Root DSA and LDAP summary statistics for December 1998

Summary of calls to DSA Giant Tortoise @ ULCC

From 0:20:40 on 30 nov to 23:45:13 on 30 dec

No. of binds	local	remote		
Anonymous	0	3		
Unauth name DAP	0	0		
Unauth name DSP	0	1407		
Simple	880	4		
Protected	0	0		
No. of operations				
Reads	4	73		
Compares	0	0		
Lists	2	3		
Searches	1	6		
Modifies	2	0		
ModifyRDNs	0	0		
Adds	0	0		
GetEDBs		0	(+ 2139	4 slices)
System usage (calls received)				
Binds by Directory technicians		880		
Reads of DSA entries		17		
Other ops on DSA entries		2		
Getedb operations		0	(+ 2139	4 slices)
Spot shadows		48		

Summary of calls to DSA Giant Tortoise @ DANTE

From 1:15:13 on 16 dec to 23:52:29 on 30 dec

No. of binds	local	remote
Anonymous	0	0
Unauth name DAP	0	0
Unauth name DSP	0	1087
Simple	353	4
Protected	0	0
No. of operations		
Reads	0	32
Compares	0	0
Lists	0	0
Searches	0	130
Modifies	0	1

ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0	(+ 16040 slices)
System usage (calls received)			
Binds by Directory technicians		353	
Reads of DSA entries		3	
Other ops on DSA entries		0	
Getedb operations		0	(+ 16040 slices)
Spot shadows		25	

)

LDAP usage

LDAP usage from Dec 1 1998 to Dec 31 1998

Connections: 52160

Total connect time: 1339131 seconds (371 hrs 58 mins 51 secs)

Connections by domain

Domain	Connections
uk	51207
unresolved	229
nl	221
net	183
others	320
Total	52160

APPENDIX 3 - Public DUA/Telnet summary statistics for December 1998

Attempted DUA usage

Calls to the Directory Service - December 1998

Notes:

Calls from PSS do not log the username so dua is assumed. Since the public-access DUA was withdrawn in February 1996, these figures measure attempted rather than actual use.

	PSS	Internet	Total
dua	0	72	72
de	_	6	6
testdua	-	0	0

TELNET connections

Telnet connections and DUA logins from Dec 1 1998 to Dec 31 1998

Note: Each connection does not necessarily correspond to a login, either as a Directory Enquiries user, or as any other user

Connections: 215 Logins: 78

Top ten connections by domain
Top ten DUA logins by domain

Domain	Connections	Domain Lo	gins
unresolved	61	uk	14
edu	31	com	14
net	30	net	13
uk	28	edu	10
com	20	unresolved	9
de	9	de	5
it	8	ro	2
gov	4	pl	2
ro	3	tr	1
dz	3	se (+7 other)	1
Total	197	Total	78

APPENDIX 4 - FTP/Gopher info-server summary statistics for December 1998

FTP server

TOTALS FOR SUMMARY PERIOD Tue Dec 1 1998 TO Fri Dec 18 1998

Files Transmitted During Summary	Period 159
Bytes Transmitted During Summary	Period 27006950
Systems Using Archives	0
Average Files Transmitted Daily	9
Average Bytes Transmitted Daily	1588644

Gopher server

Gopher usage from Fri Dec 4 1998 to Tue Dec 8 1998

Total connections: 2
Total files retrieved: 2

Summary of calls to DSA Giant Tortoise @ DANTE

From 1:15:13 on 16 dec to 23:52:29 on 30 dec

No. of binds	local	remote	
Anonymous	0	0	
Unauth name DAP	0	0	
Unauth name DSP	0	1087	
Simple	353	4	
Protected	0	0	
No. of operations			
Reads	0	32	
Compares	0	0	
Lists	0	0	
Searches	0	130	
Modifies	0	1	
ModifyRDNs	0	0	
Adds	0	0	
GetEDBs		0	(+ 16040 slices)
System usage (calls received)			
Binds by Directory technicians		353	
Reads of DSA entries		3	
Other ops on DSA entries		0	
Getedb operations		0	(+ 16040 slices)
Spot shadows		25	